

Government of Bihar
Public Health Engineering Department
Public Health Division, Patna West, Patna

Request for Proposal for the work:

"Selection of Agency for Integrated Enterprise Management System for Public Health Engineering Department, Govt. of Bihar".

RFP NIT No. – 12/2026-27
National Competitive Bidding

(Through e-procurement mode on www.eproc2.bihar.gov.in)

1	Designation and Address of Advertiser	Executive Engineer, P.H. Division, Patna West, Patna
2	Date of issue of Tender Notice	30.09.2026
3	Period of sale (downloading) of tender Bid Document	09.10.2026 to 16.10.2026 up to 15:00 Hrs. through www.eproc2.bihar.gov.in
4	Date, time & place of pre-bid meeting	13.10.2026 at 11.30 hrs. in the Office of Executive Engineer, P.H. Division, Patna West, Patna.
5	Last date and time of receipt (uploading) of tender	16.10.2026 up to 15:30Hrs on www.eproc2.bihar.gov.in
6	Date and time of opening of technical bid	16.10.2026 at 16:00 Hrs on www.eproc2.bihar.gov.in
7	Date and time of opening of financial bid	To be informed later after the approval of technical bid.
8	Name of Work:- Selection of Agency for Integrated Enterprise Management System for Public Health Engineering Department, Govt. of Bihar.	

9. Details of works:

Gr No.	Name of Work	Amount of Earnest Money (In Rs.)	Cost of BOQ (non-refundable) (In Rs.)	BSEDCL Bid Processing Fee (In Rs.)	Completion Period (In Months)
1	2	3	4	5	6
1	Selection of Agency for Integrated Enterprise Management System for Public Health Engineering Department, Govt. of Bihar"	10,00,000.00	10,000.00	11,800.00	3 Months Implementation + 60 Months O&M

10. Any qualified company meeting eligibility criteria as stated in this RFP may participate in tender, but registration with the Public Health Engineering Department, Bihar will be essential after issue of LoA.

11. The bidder shall submit his bid/tender on e-Procurement platform at www.eproc2.bihar.gov.in.

12. The bidder must have the class I/II Digital Signature Certificate (DSC) with signing+ Encryption and user-id of the e-Procurement website before participating in the e-tendering process. The bidder may use their DSC if they already have. They can also take DSC from any of authorized agencies. For







user-id they have to get registered themselves on e-procurement website www.eproc2.bihar.gov.in and submit their bids online on the same. The offline bids shall not be entertained by the tender inviting authority for the tenders published in e-procurement platform.

13. The blank RFP can be downloaded from www.eproc2.bihar.gov.in and duly filled document (Technical Bid) can be uploaded on the same website.
14. Cost of Bid Document as mentioned above shall be paid online mode only.
15. All the required documents should be attached at the proper place as mentioned in the e-forms otherwise the tender of the bidder may be rejected.
16. Tender/BID Processing Fee (TPF) and the cost of BOQ/form fee to be paid through e-payment mode (i.e. NEFT/RTGS, Credit/Debit Card and Net Banking) only.
17. The estimated cost may increase/decrease, though cost of tender document, bid processing fee and amount of earnest money will remain the same.
18. For E.M.D. Payment Unconditional Bank Guarantee (in standard format) shall be accepted as offline instrument through e-proc 2.0 tender process; vide RCD letter No. 5651(E), Dated-19.08.2020; which shall be duly endorsed/Pledged to the Executive Engineer, P.H. Division, Patna West, Patna. Bank Guarantee of nationalized/ scheduled Bank shall be uploaded online and shall be valid up to 225 days after the date of receipt of tender. The BG shall be issued on / after the start date of uploading bid document by the employer and refer/up to the stipulated last date of uploading the bid by the bidder, shall as be applicable.

As per RCD letter no.163 (E) there is no need to physically submit the bank guarantee to the authority inviting the tender; however the successful bidder has to submit all the relevant documents in original before the agreement along with the BG.

EMD Payment "Earnest money deposit (EMD) can also be paid either through online mode through Internet payment gateway or Net banking.

Note: "Bids along with necessary online payments must be submitted through e-procurement portal www.eproc2.bihar.gov.in before the date and time specified in the NIT/RFP. The department/tendering authority don't take any responsibility for the delay/non submission of tender/ non reconciliation of online payment caused due to non-availability of internet connection, internet traffic/holiday or any other reason."

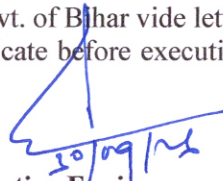
19. The tender opening will be done online only. Any corrigendum/addendum or date extension notice will be given on the e-procurement website only.
20. Detailed terms and conditions of tender will be enclosed along with the RFP/ Bidding Document, and will be binding on the tenderer.
21. The bidders must qualify the technical eligibility criterion as laid out in the relevant sections of the ITB of the standard bidding document. Non-conformance of these criteria will lead to non-responsive bids.
22. The bidders must submit an affidavit separately with the bid document that they are not liable for disqualification as per the terms and conditions of the Bid Document.
23. For rates quoted below the estimated cost, additional performance guarantee shall be deposited by the tenderer as per conditions of bid document and government circulars at the time of agreement.

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24. The bidders are advised to visit work sites before submission of tender to study local site conditions, availability of labour and material etc.
25. The undersigned has the right to extend, accept or reject the tender without assigning any reason thereof.
26. **No claim shall be entertained because of disruption of internet service being used by the bidders. Bidders are advised to upload their bids well in advance to avoid last minute technical snags.**
27. There is no ceiling/limit for going below the BOQ rate for percentage rate tenders as per RCD Letter No. 447 (S) and 449 (S) dt. 16.01.2020. The successful bidder shall submit additional Performance Guarantee as mentioned in the RFP.
28. For support related to e-tendering process, bidders may contact at following address "E-procurement helpdesk, M Junction services limited, R J Complex, 2nd floor Khajpura, Patna-800014. Toll Free No.- 18005726571, may visit the link "Vendor info" at www.eproc2support@bihar.gov.in
29. For further details, tenderers may contact the undersigned on any working day or see the notice board.
30. As per the relevant clauses of the SBD and RCD letter no. 3987(s) dated 28.04.12, tenderers will have to declare by affidavit that they have not been declared defaulter or blacklisted by the State/Central/PSUs. If such affidavit is subsequently found to be false, their tender shall not be considered and further legal action shall be initiated.
31. As per the directions of Additional Chief Secretary, Dept. of Home, Govt. of Bihar vide letter no. 29 dt. 25.01.21, the successful bidder shall submit recent character certificate before execution of the agreement.


20/09/26
Executive Engineer


30/09/26
Public Health Division, Patna West, Patna

