

Annex. - (2)

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Bihar University Of Health Sciences, Patna

Gyan Pariser Mithapur ,Patna



**Tender for Supply, installation, operation and maintenance
of CCTV Surveillance System on rental basis.**

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बिहार स्वास्थ्य विज्ञान विश्वविद्यालय, पटना

BIHAR UNIVERSITY OF HEALTH SCIENCES

मीठापुर, पटना-800001 (बिहार)

दूरभाष:-0612,2356912,2356913, Email-registrarbuhs-bih@gov.in

Notice Inviting Tender No. BUHS/ 1424/2026-27

PR No. - 1424

Patna, Date /- 19/08/2026

The Registrar, Bihar University of Health Sciences, Patna, invites tender from eligible and registered agencies/firms/companies fulfilling the terms and conditions specified in the tender document for providing supply, installation, operation and maintenance of CCTV surveillance system on rental basis. At designated Examination Centres of the University Interested and eligible bidders may obtain further information from the University Office during working hours. The Tender/Bidding Document may be downloaded from the Bihar e-Procurement Portal (e-Proc2.0) within the prescribed period. Bidders are advised to carefully read all the terms and conditions, eligibility criteria and other requirements before submitting their bids. All bids must be submitted online through the Bihar e-Procurement Portal (e-Proc2.0) within the date and time specified in the tender document. The bid shall be accompanied by the Tender Fee/Earnest Money Deposit (EMD), as specified in the tender document. The University reserves the right to accept or reject any or all bids, in whole or in part, without assigning any reason.

I	Tender Fee	Rs.10000/- (Rupees Ten Thousand Only) Non refundable
II	Earnest money deposit (EMD)	Rs.250000 /- (Rupees Two Lakh Fifty Thousand Only)
III	Bid Value	Rs.5000000/- (Rupees Fifty Lakh Only)
IV	Date of publication	22.08.2026
V	Date of downloading of tender document Bihar e-Procurement Portal (e-Proc2.0)	22.08.2026
VI	Pre-Bid Meeting	27.08.2026 (02:00 PM)
VII	Last Date of submission of tender	15.09.2026
VIII	Opening of Technical Bid and Meeting for scrutiny of technical bid and declaring eligible bidders.	21.09.2026
IX	Opening of Financial Bid of only eligible technically qualified bidder as determined by the Committee.	To be informed after checking the eligibility of Bidders
X	Place of the Pre-Bid Meeting	Bihar University of Health Sciences, Mithapur, Patna, Bihar- 800001
XI	Address for communication	Registrar, Bihar University of Health Sciences, Mithapur, Patna, Bihar- 800001

- 1) The document should be purchased and submitted online via e-Proc portal (website: <https://eproc2.bihar.gov.in>) only.
- 2) Bids along with necessary online payments must be submitted through e-procurement portal <https://eproc2.bihar.gov.in> before the date and time specified in the NIT.
- 3) The University does not take the responsibility for the delay/non-submission of tender/non-reconciliation of online
- 4) payment caused due to non-availability of internet connection, network traffic/holidays or any other reasons.

All further notification/corrigendum/Addendum, if any shall be posted on e-Procurement Portal website: <https://eproc2.bihar.gov.in>


Registrar,
Bihar University of Health Sciences, Patna



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    10/10/2026

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DISCLAIMER

The information contained in this Request for Proposal document ("RFP") or subsequently provided to BIDDERS, whether verbally or in documentary or any other form by or on behalf of the BUHS or any of its employees or advisers, is provided to BIDDERS on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an agreement and is neither an offer nor invitation by BUHS to the prospective BIDDERS or any other person. The purpose of this RFP is to provide interested parties with information that may be useful to them in the formulation of their Bids pursuant to this RFP. This RFP includes statements, which reflect various assumptions and assessments arrived at by BUHS in relation to the services. Such assumptions, assessments and statements do not support to contain all the information that each Bidder may require. This RFP may not be appropriate for all persons, and it is not possible for BUHS, its employees or advisers to consider the objectives, technical expertise and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in this RFP, may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments and information contained in this RFP and obtain independent advice from appropriate sources.

Information provided in this RFP to the BIDDERS is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. BUHS accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.

BUHS, its employees and advisers make no representation or warranty and shall have no liability to any person including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way in this Selection Process.

BUHS also accepts no liability of any nature whether resulting from negligence or otherwise however caused arising from reliance of any Bidder upon the statements contained in this RFP.

BUHS may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this RFP.

The issue of this RFP does not imply that the BUHS is bound to select a Bidder or to appoint the Selected Bidder, as the case may be, for the desired services and BUHS reserves the right to reject all or any of the Bids without assigning any reasons whatsoever.

Time and Quality is of essence. BUHS will not go ahead with the bid process in case of single bidder.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by BUHS or any other costs incurred in connection with or relating to its Proposal. All such costs and expenses will be borne by the Bidder and BUHS shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by an Bidder in preparation or in submission of the Proposal, regardless of the conduct or outcome of the selection process.

No contractual obligation whatsoever shall arise from the tender process unless and until a formal contract is signed and executed by duly authorized officers of the (BUHS) with the vendors/bidders.

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DETAILED SCOPE OF WORK

Scope of Work for – CCTV SURVEILLANCE SERVICE

BUHS, is keen to implement recording and Live CCTV surveillance system to monitor various activities of the candidates and other persons deployed to conduct examinations at the sub-centers spread all over the State in real time. Examination date and list of examination centers will be provided to the successful Bidder by BUHS, at least 1 week before the date of commencement of examination. CCTV Surveillance system are to be installed in any or All 38 District of Bihar as per requirement or as per advised by The Registrar, Bihar University of Health Sciences, Patna.

- i. Installation of CCTV Color cameras (live webcasting through AI based CCTVs in the presence of mobile jammers from Examination centres) should be made at least one day in advance from the scheduled date of examination and/or in such a way that the CCTV are required to be functional for three hour before the scheduled time of commencement of the examination and 1 hour after the completion of the examination. The examination is completed only after the sealing of confidential documents.
- ii. To organize and provide required manpower to install the CCTV devices at the Centers.
- iii. To control the redundancy and to counter any unforeseen events, bidder has to maintain the entire database and application server at two different seismic zones within India, making one site as DC (Data centre-Cloud based) and other site as DR (Disaster recovery- Cloud based).
- iv. CCTV feed data should travel through secured VPN Tunnel (VPN Tunnel for transfer of live feed from Examination Centre to ICCC (Integrated Command and Control Centre) and real-time storage of video feed on Secured Server) and one copy should be maintained at Cloud based storage.
- v. The live CCTV feed should be downloaded in real time (ie. live viewing and downloading should be done parallel) at the Integrated Command and Control Centre by the agency ensuring complete download of the recording and availability to BUHS on the examination day in their own HDDs at their own cost.
- vi. In case of Live CCTV surveillance, Cameras should be connected to Internet and Command and Control room need to be setup at BUHS Headquarter. Bidder has to ensure that all live camera feed is made available at HQ control room at all times during the entire duration of examination (The live feed of CCTVs should be relayed/webcasted in the presence of mobile jammers which restricts Wi-Fi and mobile networks.).
- vii. For multiple streaming/viewing of live CCTV Feed in HQ control room, the LED screens set up by the bidder should be able to identify the city, exam centre and exam room.
- viii. Bidder has to make available adequate amount of 10x12 feet video wall at HQ Control room with adequate manpower and laptops to ensure monitoring of each and every centre throughout the examination duration.
- ix. During the period of examination, CCTV facility shall not be interrupted due to any technical fault such as defective CCTV, DVR, UPS/Power issue or Internet to name a few, etc., and the Bidder shall take due care of functioning of CCTVs with adequate backup of CCTVs/UPSs/DVRs/NVRs Manpower and other logistics required, during the conduct of examination and as per the time period mentioned in the Work Order of respective assignments.
- x. The Bidder is supposed to install AI based cameras of high resolution which has sufficient zoom facility to identify the applicant but not to capture any written text/ OMRs whatsoever. The camera should be installed in the classrooms in such a way that the recordings of all the applicants are clearly captured (faces are clearly visible in the captured recording) and absolutely NO shadow zone is there.

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- xi. Bidder will have to keep the live recorded CCTV video on their secure server (having proper access logs for data security and avoiding data breach and tempering) for at least 3 (three) years post examination on highly secure server and should provide the data/recording to BUHS as and when required.
- xii. The Bidder, after three (03) years will write to Registrar, Bihar University of Health Sciences, Patna and seek permission to delete the CCTV video from their secured server mentioning the advertisement details and date of exam.
- xiii. Power arrangement would come under the scope the BUHS. In addition to this, Bidder has to arrange 1 (one) hour backup at each exam centre for their CCTV infrastructure.
- xiv. The hardware required for the job shall be procured and maintained by the Bidder and Training/ sensitization of staff deployed at the examination Centres shall be imparted by the Bidder.
- xv. The liability of the BUHS will only be limited up to payment of the rental/Lease value of the cameras/ hardware provided and which includes connected service of the job.
- xvi. The bidder shall make all arrangements (Manpower/ Hardware/ software/ Infrastructure) for Control and Command Centre at BUHS HQ, Office space shall be provided by The University. Bidder will make adequate arrangements (hardware/software/manpower-if required) for Centre Superintendents for viewing the CCTV footage at the Centre level as well.
- xvii. Internet and other arrangements on every Exam center would be in the scope of Bidder.
- xviii. Bidder should have adequate number of Color AI based CCTV cameras available (as backup) in case of emergency with technical manpower at every centre. The technical resource deployed at Centres and District HQ should have valid government photo ID proofs with authorization letters and agency ID cards.
- xix. Installation and commissioning of CCTV at every Examination center at the time of examination or the venue of interviews or physical Test conducted by BUHS, as per requirement on turnkey basis for close observation of activities of the candidates.
- xx. Bidder has to install CCTV cameras as directed by BUHS.
- xxi. Bidder should ensure that **no blank spot/ shadow area** should be there in the classrooms having CCTVs.
- xxii. Bidder must install a setup at every Centre to monitor the CCTVs installed in that Centre and train the CS/ authorized person to monitor the CCTVs installed at that centre.
- xxiii. Bidder will have to develop Control and Command Centre at District level if instructed.
- xxiv. CCTV Camera should comply with the requirements mentioned in Annexure-II and should provide the MAF from respective OEM on its Letter Head.
- xxv. Artificial Intelligence Based CCTV Video Analytics features required during Live CCTV Surveillance:
 - Generation of Alerts if any movement is detected at Entry/Exit Gates during Examination
 - Generation of alerts if the furniture inside the classrooms is not properly arranged
 - Generation of alerts if the cameras are offline or are tempered by Masking or Black Screen
 - Generation of alerts if there is any movement in classrooms 1 hour before or after the exam
 - Generation of alerts if Invigilator is not moving even after the specified time/ Inactivity is detected in Invigilator's movement
 - Generation of alerts if there are more than allowed number of people in Question Paper Room during the

- Generation of Alerts in case of detection of Crowd/ Fight/ Conflict inside the Classroom.
 - Generation of Alerts if a Mobile Phone or any electronic gadgets or any prohibited item is detected inside the classroom.
 - Generation of alerts and capturing of small video in case trunks are opened before/after the specified time duration.
 - Generation of alerts and capturing of small video in case of applicants always turn and discuss.
- xxvi. The platform should actively monitor CCTV camera feeds through Integrated Command and Control Centre (ICCC) setup.
- xxvii. Bidder should ensure sufficient number of proctors at the ICC for actively monitoring the AI alerts and updating The University in real time so that preventive and corrective measures can be taken.

1. INSTRUCTIONS TO BIDDERS

2.1 Sale of Tender documents

The bidder has to submit Tender fees of INR 10,000/- (Ten Thousand Only) by Online mode through e-Procurement portal.

2.2 Submission of Tender

Bidders shall submit the bid through online mode only, on or before the closing date. The University will not be responsible for any delay in receipt of bids. Technical bid and financial bid should be submitted separately.

2.3 Period of Contract

2.3.1 The bidders who agree to work on L1 rate will be empaneled for a period of **two (2) years**, from the date of award of work. However, the contract may be renewed for another **one year** on the basis of performance of work, provided that both parties agree on mutual terms and conditions as specified in the contract.

2.3.2 In case the performance is not found to be satisfactory/ up to the mark or not in conformity with the terms and conditions of the Tender document, the contract shall be terminated even before the scheduled time after following due procedure of law. The University shall allocate the work to other empaneled bidders based on performance. The University may terminate the contract before its tenure and float fresh tender, in case, any such need arises.

2.3.3 In the event of premature closure of contract for reasons mentioned herein above or others (lack on the part of the bidder/data breach/ confidentiality, etc.), the Security Deposit shall be absolutely forfeited along with penalty as decided by the Tendering Authority.

2.4 Earnest Money Deposit (EMD)

- i. Earnest money deposit will not carry any interest. Bidders shall submit Earnest Money Deposit (EMD) of INR 250000 (Rupees Two Lakh Fifty Thousand only) by Online mode through e-Procurement portal.
- ii. Micro and Small Enterprises (MSEs) registered under the applicable MSE provisions shall be exempted from submission of EMD. Receipt of successful submission of EMD has to be uploaded online with the Technical bid. If not complied, bid will not be considered for opening and rejected outrightly.

2.5 Validity of Bids

The Bidder shall keep the "Financial Bid" valid for acceptance for a minimum period of **180 days** after the last date of receipt of the Bids.

2.6 Security Deposit cum Performance Guarantee

- a. Security Deposit for proper and timely fulfillment of the contract has to be furnished by the successful Bidder within 10 working days from the date of issuance of LOI and also required to furnish a guarantee on a stamp paper of 1000/- duly attested by a Notary Public to the effect that he shall maintain Secrecy and Confidentiality of the documents.
- b. No exemption will be made.
- c. The empaneled bidders must submit Security Deposit cum Performance Guarantee of 10 % of bid value. The validity of the Bank Guarantee must be three (03) years or till the contract is valid.
- d. Security Deposit will be retained by The University till satisfactory completion of the work. It should be clearly understood that in the event of the Contract not being executed and completed as per the quality and time schedule laid down, the same is liable to be forfeited. This will be in addition to the penalty, if any, which may be imposed as specified in the delivery schedule.
- e. BUHS authority will return the PBG within 60 days of completion of contract period in case of successful mature of contract.

2.7 Delivery Schedule

The bidder whose bid is accepted shall arrange to start the services after receipt of Letter of Acceptance / Work Order in a time bound manner as indicated by The University for each job/ project/ examination.

It may be kept in mind that time is the essence of this contract, Bidders may note that award of work will be on a project-to-project basis – one project being one examination. There may be overlapping of projects in which case the Bidder will have to ensure that there is no shortage of required infrastructure and related accessories or delay in respect of multiple examinations.

2.8 Payment Terms

- i. No advance payment shall be made under any circumstances to the successful bidder.
- ii. Rate quoted by the bidder shall be inclusive of all incidental cost of Bidder including transportation, handling, and installation.
- iii. No extra costs shall be paid by The University on any additional account to the successful bidder.
- iv. The payment shall be in Indian Rupees and shall be paid only as per following terms of payment.
 - a. Payment will be made within 100 days of receipt of work completion certificate, along with Invoice complete in all respects.
 - b. Category A: Formula for Invoice derivation would be:
(Per student x Per examination).
- v. The successful bidders will have to sign a detailed agreement within 7 days of receipt of Letter of Agreement on non-judicial stamp paper of Rs 1000 (One thousand) only which shall contain all clauses including those related to liquidated damages on account of delays, errors, cost and time over-run etc.

- vi. Performance bank guarantee needs to be submitted by successful bidders before signing of agreement between The University and successful bidders.
- vii. In case the bidder fails to execute the Agreement within 15 days from issue of Letter of Agreement, The University shall have liberty to withdraw the bid.
- viii. All payments shall be subject to deduction of applicable TDS.
- ix. The rate quoted should be firm.

2.9 Penalty Terms

- i. In case of CCTV Cameras not being deployed by bidder at required examination centres, or the CCTVS deployed fail to function, Bidder would be penalized by The University authorities as per below:
 - a. The objective of this process is to conduct the examination in a fair and flawless manner, hence The University accepts zero tolerance for any centre/classroom/area being left over, intentionally or unintentionally.
 - b. Penalty imposed shall be upto 10 times of the charge quoted per candidate per exam (inclusive of all applicable taxes) for any non-functional/ not deployed CCTVs or decided by The University/Competent authority.
 - c. In case The University finds/ comes to its notice, that there is a breach of confidentiality/ secrecy on part of Service Provider (by Service provider or its employees/ staffs/ associates/ partners), the service provider agrees to face any legal/ financial/administrative punitive action.
 - d. In case the data/video recording submitted by the Service provider is found, at later stage, to be not clear/ corrupt, or the camera is not as per the specification, or is observed to be faulty, strict punitive action shall be taken by The University (the penalty imposed shall be decided by The University/ as per rules mentioned above).
 - e. In case our exam gets vitiated due to negligence/ connivance of agency or its manpower/ or any other agencies stake holder, the agency shall be subjected to penalty worth 100% of its turnover as mentioned in the tender document submitted apart from being blacklisted/ debarred.

2.10 Other Terms & Conditions

- i. Consortium and Joint venture bid not allow.
- ii. Hypothetical and conditional Tenders will not be entertained and will be rejected summarily.
- iii. The University reserves the right to accept or reject all or any of the Tenders without assigning any reason.
- iv. There shall be no commitment of minimum quantity which can be ordered during currency of the contract. Supply orders shall be placed on the Bidder against the Contract for such quantities as may be decided by The University.
- v. All disputes concerning in any way with this tender are subject to Patna High Court's Jurisdiction only.
- vi. Bidder has to bid for all the required services as per the Scope of work of this tender. Partial bid will be out rightly rejected.
- vii. The Bidder must have a functional local office in Patna, Bihar , If the Bidder does not have a local office in Patna, Bihar, the Bidder shall be required to establish a functional local office in Patna within 15 days from the date of issuance of the Work Order.

2.11 Amendment to the Bid Document

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- i. At any time prior to the last time and date for submission of bids, The University, may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid Document by an amendment.
- ii. The amendment will be notified by The University and will be binding on all bidders.
- iii. In order to provide prospective Bidder reasonable time in which to take the amendment into account in preparing their bids, The University may, at its discretion, extend the last date for the submission of Bids.
- iv. The Corrigendum (if any) & clarifications to the queries from all bidders will be uploaded on The University website/ eproc0.2 portal.

2.12 Language of Bids

The Bids prepared by the Bidder and all correspondence and documents relating to the bids exchanged by the Bidder and The University, shall be written in the English language, provided that any printed literature furnished by the Bidder may be written in another language so long as the same is accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall prevail.

2.13 Bidder Authorized Signatory

- i. The individual signing the Bid or other documents in connection with the Bid must certify whether he/she signs as:
 - Constituted Attorney of the company, or
 - Duly Authorized Representative/Signatory of the company, in which case he/she shall submit a certificate of authority as Power of Attorney or Board Resolution on behalf of the company.
- ii. The Bidder shall sign its Bids with the exact name of the Company to whom the contract is to be issued. Each bid shall be signed by a duly authorized signatory executed under seal.
- iii. The Bidder shall clearly indicate their legal constitution and the person signing the Bids shall state his capacity and also source of his ability to bind the Bidder.
- iv. The power of attorney or Board resolution of the firm as proof of the ability of the signatory to bind the Bidder shall be annexed to the bid. The University may out rightly reject any bid not supported by adequate proof of the signatory's authority.

2.14 Clarification

When deemed necessary, The University may seek clarifications on any aspect from the Bidder. However, that would not entitle the Bidder to change or cause any change in the substance of the Bid submitted or value quoted.

2.15 Arbitration

In the event of any dispute or differences, the matter will be referred to The Registrar, BUHS or to The University.

2.16 Late Bids

Bids received by The University after the specified time on Bid Due Date (BDD) shall not be eligible for consideration and shall be summarily rejected.

2.17 Selection Process

- i. BUHS has adopted a two-stage selection process in evaluating the bids comprising prequalification (technical) and financial bids. In the first stage, a prequalification evaluation will be carried out as specified in this RFP. Only prequalified bids will be eligible for financial evaluation. Based on the technical evaluation, a list of short-listed BIDDERS shall be prepared.

In the second stage, a financial evaluation will be carried out as specified in this RFP. The Financial Proposal of the eligible and technically qualified bids will only be opened.

- i. L1 bidder will be declared as successful contractor/service provider.
- ii. All those bidders who agree to work on L1 rates will be empaneled for the contract period.
- iii. BUHS may choose one or more agencies for the above services for examinations being conducted in different districts of state.
- iv. BIDDERS shall be deemed to have understood and agreed that no explanation or justification for any aspect of the Selection Process and work distribution will be given and that BUHS decisions are final and binding without any right of appeal whatsoever.

2.18 Notification of Award

The University will notify the successful Bidder in writing or email that its proposal has been accepted (Letter of Intent).

2.19 Contract Signing

- i. Generally, after selection, a Letter of Award (the "LOA") shall be issued, in duplicate, by The University to the Selected Bidder and the Selected Bidder shall, within 2 (two) working days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Selected Bidder is not received by the stipulated date, The University may, unless it consents to extension of time for submission thereof, cancel the LOA and the next L 2 Bidder may be considered.
- ii. Bidder has to sign the Contract agreement as per (Annexure VI) of this RFP within a period of 15 days from the date of LOA.

2.20 Confidentiality and Secrecy and Disclosure of Interest.

Information relating to the examination, clarification, evaluation, and recommendation for the selection of BIDDERS shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional adviser advising The University in relation to matters arising out of, or concerning the Selection Process. The University shall treat all information, submitted as part of the Proposal, in confidence and shall require all those who have access to such material to treat the same in confidence. The University may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or to enforce or assert any right or privilege of the statutory entity and/or The University or as may be required by law or in connection with any legal process. Successful empaneled agencies must submit an affidavit on Non Judicial stamp of Rs. 1000 (One Thousand) within 15 days of award of tender/ LOI regarding strictly abiding by Confidentiality and Secrecy norms.

The agency shall collect Disclosure of Interest certificate from its vendors and sister concerns before every Exam and submit the same to COE as and when required.

2.21 Proprietary Data

- i. Subject to the provisions, all documents and other information provided by The University or submitted by the Bidder to The University shall remain or become the property of The University. BIDDERS and the Consultant, as the case may be, are to treat all information as strictly confidential. university will not return any Proposal or any information related thereto. All information collected, analyzed, designed, developed, processed or in whatever manner provided by the Bidder to The University in relation to this project shall be the property of The University.
- ii. All Knowledge/Data which come to their notice as part of engagement shall not be used outside without permission of The University.
- iii. The Correspondence both Physical and Electronic shall be in the name of The University.
- iv. Dedicated official Mail ID mentioned in tender shall alone be used for all correspondence associated with the engagement.
- v. The Bidder shall not promote their Company in these correspondences and shall not disclose their identity in any manner.

2. QUALIFICATION CRITERIA (Documentary evidence to be submitted)

Following will be the minimum qualification/eligibility criteria. Each eligible bidder should possess all the following qualification criteria. All the documents submitted with technical bid should contain the name & designation of authorized signatory with company seal. Responses not meeting the minimum qualification criteria will be rejected and will not be evaluated.

S. No.	Pre-qualification Criteria	Supporting Compliance document
1.	The bidder shall be a legally valid entity in the form of a Public Sector Undertaking, registered under the Indian Companies Act 1956 or 2013 of GOI and should have been in existence in India for last 10 years as on day of bidding. The bidder should have successfully implemented large scale CCTV and electronic surveillance projects of national and state important for various Govt. entities.	Copy of relevant Certificates along with - Name(s) and Addresses of the Directors - Certificate of Incorporation - GST Registration certificate - PAN card - Power of Attorney (PoA)-PSUs
2.	The Bidder should have an average annual turnover of INR 30 Crores during the last three financial years i.e. 2022-23, 2023-24, 2024-25.	Audited balance sheets, Profit and Loss Statements certified by a Chartered Accountant (with UDIN), along with a CA certified clearly showing turnover during the last three financial years.
3.	The Bidder should have an average annual turnover of INR 25 Crores from examination/ election/Government based surveillance relevant projects, etc. during the last three financial years i.e. 2022-23, 2023-24, 2024-25.	1. IT returns of the bidder for the preceding three years i.e. 2022-23, 2023-24 and 2024-25. 2. Audited balance sheets and Profit and loss statements certified by Chartered Accountant (CA) of the bidder's organization having UDIN no. clearly stating annual turnover of the bidder from Examination based projects/election/Surveillance related Government projects during the preceding three years i.e. 2022-23, 2023-24 and 2024-25.
4.	Bidder must have a valid certification of ISO 9001 & ISO 20000 and CMMI level 3 or above as on day of bidding verifiable on https://cmmitinstitute.com/portal . (PSUs are exempted from CMMI certification)	Copy of valid certificates must be enclosed
5.	Bidder should have positive Net Worth as of FY 2024-25.	Certificate by Chartered Accountant (CA) having UDIN no. .
6.	The Bidder must have successfully executed at least 2 (two) examination projects involving AI-based CCTV surveillance, covering a minimum of 25 examination centres / 50,000 students in a single shift, during the last 2 years.	Copies of Govt. Work Orders/Performance Certificate/ work completion certificates. (mentioning the number of examination centres and number of student)
7.	Bidder should have at least 50 regular employees on their payroll as on the day of bidding.	Affidavit to be submitted, executed on Non Judicial stamp of Rs. 500 duly notarized signed by the competent authority. It should be duly supported by relevant statutory records/ EPF (EPFO) records/ ESIC records/ other applicable statutory/ valid record of having at least employee strength of 50.
8.	The bidding organization should not have been debarred/ blacklisted/ severe penal action taken by any Central Govt. /State Govt. / PSU or Govt. University/Educational Institutions/ Organization/Board/Council/ Commission or by any other Government undertaking organization either indefinitely or for a particular period of time during the last 3 years as on day of bidding. In case any documents contradicting the above clause are found by The University, The University reserves the right to immediately reject the Bid.	Affidavit on Non- Judicial stamp/e-stamp of INR 1000 mentioning the details of the penal actions taken against the bidder in the last 3(three) years, must be provided year-wise and client wise as per the annexure.
9.	Bidder has to bid for all the required services as part of Scope of work of this tender. Conditional / Partial bid will be rejected out rightly.	Undertaking to be submitted on Notary affidavit of INR 1000 and shall remain valid for next 2 years
10.	Technical Compliance along with required documents/Certificates as per Annexure-II.	Supporting Documentary Evidence

9.	Bidder has to bid for all the required services as part of Scope of work of this tender. Conditional / Partial bid will be rejected out rightly.	Undertaking to be submitted on Notary affidavit of INR 1000 and shall remain valid for next 2 years
10.	Technical Compliance along with required documents/Certificates as per Annexure-II.	Supporting Documentary Evidence

Note:- The bidder will have to fulfill the aforementioned conditions non-compliance of any of the above conditions will result in declaring the bid non responsive and will summarily be rejected on technical ground.

OEM ELIGIBILITY

Bid Pre-Qualification		
Sr. No.	Pre-Qualification Criteria	Documents Required
1	CCTV Camera OEM company incorporated in India under the Companies Act, 1956 and subsequent amendments thereto or state Govt. body/central govt. body/multistate co-operative body/any PSU. OEM should have presence in India since last 10 years.	Certificate of Incorporation
2	CCTV OEM manufacturing unit registration document must be present. Preference will be given to NSIC holder companies / Valid Factory License	Valid Factory license must be submitted.
3	The OEM must have an average annual turnover of not less than Rs 10,00,00,000/- (Ten Crore) and must be a profit-making company/ firm over past three financial year (2022-23, 2023-24, 2024-25). Please attach supporting document.	CA Certified Turnover Certificate of Mentioned Years.
4	The CCTV, NVR OEM must have ISO 9001, ISO 14001, ISO 27001, ISO 45001, ISO 27032, CMMI LEVEL - 3 and CE, FCC & RoHS certifications.	All the Certificates must be valid on date of bid submission. Same will be verified on certified agency portal. CMMI must be verifiable on https://cmminstitute.com/
5	The CCTV, NVR must be registered with BIS certification.	BIS certificated must be valid on date of bid submission. Proposed model must be available in BIS certificate.
6	The CCTV OEM must have a HEVC Licensee.	Should be listed in List of Licensees.
7	CCTV Camera, NVR OEM should have own Service Center in Consignee State since Last 10 years.	Valid Document of Service centre Tax Bill or Telephone Bill or Service Bills of that period must be attached.
8	Proposed CCTV Cameras must be ONVIF comply with profile S & T.	Supporting Proof must be submitted. Models must be registered on ONVIF portal. Proposed CCTV Models must be available in product conformant list on ONVIF portal. Non-compliance of this feature stands to disqualification.
9	The Cameras offered must be cyber security certified with NDAA/UL Cyber Security certificate/GDPR/NIST/TPM/Cyber security Chipset/Any other cyber security certificate from Indian Government body for mitigating cyber security risk.	Any of the mentioned certificates must be attached along with bid documents.
10	OEM must have dedicated toll-free number/Contact number for Service call registration.	Details of contact number and escalation matrix of service levels must be submitted on OEM letterhead.
11	OEM and Bidder must have Valid GST and PAN numbers.	Supporting documents must be submitted.

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3.

PROFORMA FOR FINANCIAL BID

Description	Tentative Number of students one year	Unit	Base Rate in Rs. (Inclusive of all expenses/ handling / logistics/Installation)	Remarks
Supply, installation, operation and maintenance of CCTV Surveillance System on rental basis	100000	Per student/ per examination		

NOTE:

- Price should be quoted as inclusive of GST only. GST will be applicable as per Govt. of India norms.
- Bidder with lowest Rate L1 shall be awarded work. All other bidders who agree to work on L1 rates will be empaneled for a period of 2 (Two) years which may be extended further by 1(one) year.
- This Rate Contract would remain valid for the entire duration of project.
- BUHS will be free to give any new work if it wants at any stage of examination process/recommendation/ selection process.
- The number of students mentioned in the tender is indicative and is provided only for evaluation/estimation purposes. The actual number of students may increase or decrease as per the requirements of the University. The bidder shall provide services accordingly without any claim on account of variation in the number of students.

Yours faithfully,

Name of the Bidder:

Name & Designation of Authorized Signatory: Seal & Signature of Authorized Signatory: Date & Place:









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3. PROFORMA FOR TECHNICAL BID

(To be put inside the cover for Technical Bid)

i)	Name and Address of the Bidder	
ii)	Contact Person Name Phone No. Mobile No. Email Id.	
iii)	Month & Year of establishment	
iv)	Type of organization (Central/ State PSU)	
v)	Copy of Registration, if applicable	
vi)	Total Annual Financial Turnover (Attach photocopies of Audited Balance Sheet & Profit & Loss Account)	FY 2022-23
		FY 2023-24
		FY 2024-25
vii)	PAN No. / TIN No. / TAN No.	
	GST Registration No. (attach photocopies of Income Tax Return certificate)	
viii)	Quality Certification No / License if any	
	Details of Issuing Authority	
	Validity of Certificate	
ix)	Activities of the organization	
x)	Since when engaged in providing related services	
xi)	Details of EMD	
xii)	Details of Tender Fee	

Signature:

Name of Bidder:

Date:






4. Annexure-I

Letter of undertaking
(ON THE LETTER HEAD OF THE
BIDDER)

This bears reference to _dated __/__/2026. We, hereby, accept all the terms and conditions for submitting bid as mentioned in this Bid document.

We hereby certify that no terms and conditions have been restricted by us in the Financial Bid.

We warrant that the services do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. We agree that we shall not prevent The University from any claim or demand, action or proceeding, directly or indirectly resulting from or arising out of any breach or alleged breach of any of the terms & conditions of bid document and contract.

The above document is executed on __/__/2026 at (place) _____ and we accept that if anything out of the information provided by us is found wrong, our bid/ work order shall be liable for rejection.

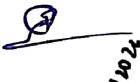
Yours faithfully, Name of the Bidder: Authorized Signatory:

Seal of the Organization: Date:

Place:








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5. Annexure-II

Manufacturer Authorization Form (To be provided by OEM of CCTV Camera)

To
The Registrar

BIHAR UNIVERSITY OF HEALTH SCIENCES, PATNA

Subject: Issue of the Manufacturer's Authorization Form (MAF) Reference:

Tender Ref. No. _____ dated _____ Sir,

We {name and address of the OEM} who are established and reputed original equipment manufacturers (OEMs) of CCTV Camera do hereby authorize {M/s _____} who is our authorized {Distributor/ Channel Partner/ Retailer/ Others <please specify>} to bid, negotiate and conclude the contract with you against the aforementioned Tender reference for the CCTV Cameras manufactured by us.

We hereby confirm that we comply with the required criteria mentioned below for manufacturer of CCTV Cameras and are providing the supporting documentary evidence.

TECHNICAL SPECIFICATIONS

TECHNICAL SPECIFICATIONS

5MP H.265+ IR Network Dome Camera				
Make				
Model				
Sr. No.	Specification		Compliance (Yes/ No)	Remarks (If any)
1	Image Sensor	1/2.7" Progressive Scan CMOS		
2	Image Pixels	Max: 2592 x 1944 Pixels (5.0 Mega Pixels)/2704 x 1528 Pixels (4.0 Mega Pixel)/1080P/720P		
3	Min. Illumination	0.005Lux @ (F1.2, AGC ON), 0.001Lux with IR		
4	Day/Night	Auto (ICR) / Color / Black & White		
5	WDR	≥140db		
6	IR Led	Yes		
7	IR Distance	20 ~ 30 Meters		
8	Lens Mount	3.6mm / 4.0mm / 6.0mm / 8.0mm Lens		
9	Network Interface	10/100 MBPS RJ45 Connector		
10	Intelligent AI Feature	Face Detection, Vehicle Detection, Human Detection, Active Deterrence, Line Crossing, Trip Wire		
11	Network Protocol	HTTP, TCP, ARP, RTSP, RTP, UDP, RTCP, SMTP, FTP, DHCP, DNS, DDNS, PPPoE, IPv4/v6, SNMP, QoS, UPnP, NTP		
12	Electronic Shutter Speed	Manual/Auto (1/25 ~ 1/100000 S)		
13	ONVIF	ONVIF Profile S & T; Model should be Available on Conformant Models List		

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14	Video Encoding	H.265+, H.265, H.264+ and H.264		
15	Video Bitrate	128kbps ~ 8Mbps		
16	Video Streams	Triple Stream		
		Main Stream: 2592 x 1944 @25fps/30fps, 1920 x 1080@25/30fps, Sub Stream 1: 720 x 576@25/30fps;		
17	Audio Input	Yes, 1Ch.		
18	Audio Output	Yes, 1Ch.		
19	Audio Bitrate	G.711		
20	Image Setup	Mirror Image/Reverse/Color Settings		
21	Operation Temperature	-10°C ~ +65°C		
22	Operation Humidity	0% ~ 90%		
23	Power Supply	DC12V, PoE (IEEE802.3af) (Class 0)		
24	PoE	PoE (IEEE802.3af)		
25	Power Consumption	≤3.6W (Without IR) ≤6W with IR		
26	Housing Material	Aluminium + ABS		
27	IP Rating	IP67		
28	RJ45 Connector	Weatherproof RJ45 Connector		
29	IR Schedule Function	Available		
30	SD Card Support	Up to 512GB SD Card Support (Optional)		
31	Multiple Browsers	Chrome, Mozilla, Opera, Edge should be Supported without IE Extension		
32	MAC Address	MAC Address should be registered in the Name of the Manufacturer		
33	Certifications	CE,FCC, RoHS & BIS		

5MP H.265+ IR Network Bullet Camera				
	Make			
	Model			
Sr. No.	Specification	Compliance (Yes/ No)	Remarks (If any)	
1	Image Sensor	1/2.7" Progressive Scan CMOS		
2	Image Pixels	Max: 2592 x 1944 Pixels (5.0 Mega Pixels)/2704 x 1528 Pixels (4.0 Mega Pixel)/1080P/720P		
3	Min. Illumination	0.005Lux @ (F1.2, AGC ON), 0.001Lux with IR		
4	Day/Night	Auto (ICR) / Color / Black & White		
5	WDR	≥140db		
6	IR Led	Yes		

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7	IR Distance	20 ~ 30 Meters		
8	Lens Mount	3.6mm / 4.0mm / 6.0mm / 8.0mm Lens		
9	Network Interface	10/100 MBPS RJ45 Connector		
10	Intelligent AI Feature	Face Detection, Vehicle Detection, Human Detection, Active Deterrence, Line Crossing, Trip Wire		
11	Network Protocol	HTTP, TCP, ARP, RTSP, RTP, UDP, RTCP, SMTP, FTP, DHCP, DNS, DDNS, PPPoE, IPv4/v6, SNMP, QoS, UPnP, NTP		
12	Electronic Shutter Speed	Manual/Auto (1/25 ~ 1/100000 S)		
13	ONVIF	ONVIF Profile S & T; Model should be Available on Conformant Models List		
14	Video Encoding	H.265+, H.265, H.264+ and H.264		
15	Video Bitrate	128kbps ~ 8Mbps		
16	Video Streams	Triple Stream		
		Main Stream: 2592 x 1944 @25fps/30fps, 1920 x 1080@25/30fps, Sub Stream 1: 720 x 576@25/30fps;		
17	Audio Input	Yes, 1Ch.		
18	Audio Output	Yes, 1Ch.		
19	Audio Bitrate	G.711		
20	Image Setup	Mirror Image/Reverse/Color Settings		
21	Operation Temperature	-10°C ~ +65°C		
22	Operation Humidity	0% ~ 90%		
23	Power Supply	DC12V, PoE (IEEE802.3af) (Class 0)		
24	PoE	PoE (IEEE802.3af)		
25	Power Consumption	≤3.6W (Without IR) ≤6W with IR		
26	Housing Material	Aluminium + ABS		
27	IP Rating	IP67		
28	RJ45 Connector	Weatherproof RJ45 Connector		
29	IR Schedule Function	Available		
30	SD Card Support	Up to 512GB SD Card Support (Optional)		
31	Multiple Browsers	Chrome, Mozilla, Opera, Edge should be Supported without IE Extension		
32	MAC Address	MAC Address should be registered in the Name of the Manufacturer		
33	Certifications	CE, FCC, RoHS & BIS		

Yours faithfully,

For and on behalf of M/s (Name of the manufacturer)

(Authorized Signatory)

Name & Designation: _____

Contact No.: _____

Address: _____

Seal: _____

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6. Annexure-III

Self-Declaration Confidentiality and Secrecy Undertaking

(ON THE LETTER HEAD OF THE BIDDER)

To
The Registrar
Bihar University Of Health Sciences, Patna

Sir,

I/We, _____, being the Authorized Signatory of _____
(Name of the Bidder/Service Provider), hereby undertake and declare as follows:

1. We acknowledge that all information, documents, records, databases, and any other information provided by The University are strictly confidential.
2. We shall maintain absolute secrecy and confidentiality of all information received from or generated for The University and shall not disclose, publish, copy, reproduce, transfer, sell, or communicate such information to any third party without the prior written permission of The University.
3. We shall use the confidential information solely for the purpose of execution of the contract and for no other purpose.
4. We shall ensure that all our employees, consultants, subcontractors (if permitted), manpower agencies, technical personnel, and other representatives engaged in the project execute appropriate Confidentiality and Non-Disclosure Undertakings, Disclosure of Interest Certificates before being deployed.
5. We shall implement appropriate administrative, physical, and technical security controls to safeguard the confidentiality, integrity, and availability of all data entrusted by The University.
6. No examination data, biometric data, face recognition database, candidate information, photographs, videos, attendance records, or any other confidential information shall be copied, retained, stored, processed, or hosted outside the infrastructure approved by The University without prior written approval.
7. Upon completion or termination of the contract, we shall immediately return or securely destroy all confidential information, including backup copies, if so directed by The University, and submit a certificate of data destruction whenever required.
8. We shall immediately report any actual or suspected data breach, cyber incident, unauthorized access, information leakage, or compromise of confidentiality to The University within 24 hours of becoming aware of such incident.
9. We understand and agree that any breach of confidentiality or secrecy shall constitute a material breach of contract and may result in:
 - o Immediate termination of the Contract;
 - o Forfeiture of Performance Security;
 - o Recovery of losses and damages;
 - o Imposition of penalties as provided in the RFP/Contract/Agreement;
 - o Blacklisting/Debarment by The University; and
 - o Initiation of appropriate civil and/or criminal proceedings under applicable laws.
10. This undertaking shall remain valid during the entire contract period and shall continue to remain in force even after expiry or termination of the contract.

Yours faithfully, Name of the Bidder:

Authorized Signatory: Seal of the Organization: Date:

Place:



7. Annexure -IV

SELF-DECLARATION – NON BLACKLISTING

(ON THE LETTER HEAD OF THE BIDDER)

To
The Registrar
Bihar university of health sciences ,Patna

Sir,
In response to the Bid _dated _2026, I/we hereby declare that our organization and our Sister Concerns/ Consortium Members/ Co-Venturers (in case of PSU)is having unblemished record and we have not been debarred/ blacklisted for corrupt & fraudulent practices by any Central Govt. /State Govt. / Semi-Govt. / PSU or Govt. University/ Educational Institutions/ Organization/Board/Council/Commission or by any other Government undertaking organization either indefinitely or for a particular period of time during the last 5 years as on day of bidding.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our EMD along with my Bank Guarantee may be forfeited in full and the bid if any, to the extent accepted may be rejected.

Blacklisting/Debarment Details:

Financial Year	Name of Government Department/Organization	Blacklisted (Yes/No)	Debarred (Yes/No)	Period of Blacklisting/Debarment	Reason	Present Status (Active/Revoked/Expired/Pending)
2025-26						
2024-25						
2023-24						

We further declare that **no penalty, fine, liquidated damages, termination, or any other adverse action** has been imposed or initiated against our Company/Firm/Sister Concern companies/Co-venturers/Consortium members (in case of PSUs) by any Centre/ State/ Government Department, PSU, or Government Authority due to non-performance, poor performance, breach of contractual obligations, or any other similar reason

OR

If any such matter has been imposed or is currently pending or initiated against us as on the date of submission of the bid, the details are provided above format:

Yours faithfully,

Name of the Bidder: Authorized Signatory: Seal of the Organization: Date:

Place:

[Handwritten signature]
[Handwritten signature]
[Handwritten signature]
[Handwritten signature]

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8. Annexure -V

FINANCIAL INFORMATION

Financial Analysis: Details to be furnished duly supported by figures in Balance Sheet/ Profit & Loss Account for the last three years and certified by the Chartered Accountant, as submitted by the Bidder to the Income-Tax The University (copies to be attached).

S. No.	Details	2022-23	2023-24	2024-25
i)	Gross annual turnover			
ii)	Profit/Loss			
iii)	Net Worth			

- Audited Balance Sheet.
- Profit / Loss statement

Note: Attach additional sheets, if necessary.

(Signature of Bidder) Name:

Date of sign: Stamp:





9. Annexure-VI

TENDER ACCEPTANCE LETTER

Date: _____

To
The Registrar
Bihar University Of Health Sciences ,Patna

Sir / Madam,

Subject: Acceptance of Terms & Conditions of Tender. Tender Reference No: ____
Name of Tender / Work: _____

I/ We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the website(s) namely _____ as per your advertisement, given in the above mentioned website(s).

I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), etc .,), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

The corrigendum(s) issued from time to time by your The University/ organization too has also been taken into consideration, while submitting this acceptance letter.

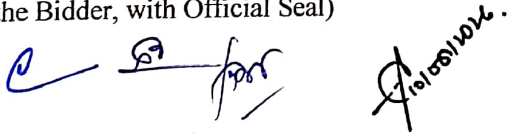
I / We hereby unconditionally accept the tender conditions of above-mentioned tender document(s) / corrigendum(s) in its totality / entirety.

I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt./ Commission/Public sector undertaking since last 5 (five) years and NO severe penalty has been imposed.

I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then The University/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)





10. Annexure-VII

Contract agreement Supply installation, and maintenance
of CCTV Surveillance System on rental basis

This agreement is made on.....between..... (hereafter referred to as 'The University') and M/s..... (here in after referred to as the 'Contractor') for empanelment of PSUs for providing CCTV Surveillance services during multiple examinations being conducted by BUHS throughout the state.

The terms and conditions of Tender Notice and minutes of pre bid meeting shall also form part of this contract.

Scope of Work, Responsibilities and Terms & Conditions would be as per RFP No. Signed

today on the Day of at

For CONTRACTOR

Designation:

Contractor Address:

Witness:

For THE UNIVERSITY

Designation:

Address:

Witness: