



MUZAFFARPUR SMART CITY LIMITED

C/o: Muzaffarpur Municipal Corporation Special Officer, MZP Municipality Muzaffarpur, Bihar-842001

E-mail id: mmc-muz-bih@nic.in, muzaffarpur.ulb@gmail.com

CIN: U93090BR2017SGC036592



NIT No. **01/MSCL/2026-27**

Date: **21/07/26**

Notice Inviting Tender

Tender notice for selection of Agency for Monetization of Vending and Food kiosk in Muzaffarpur, Bihar.

1. Schedule of Selection Process:

S. No.	Information	Details
1.	Name of Organization	Muzaffarpur Smart City Limited (MSCL)
2.	Officer Inviting Bid	MD, MSCL cum Municipal Commissioner, Muzaffarpur Municipal Corporation.
3.	Date of Issue of NIT	As per publication date.
4.	Bid Proceeding Fee	As per eproc2.com norms (non-refundable)
5.	Tender Document Fee (BOQ cost)	Rs 5,000/- (non-refundable) through online mode (on website- www.eproc2.bihar.gov.in) / internet payment gateway (credit/debit card) – Net Banking NEFT/RTGS.
6.	EMD	Rs 50,000/- paid through online mode/internet payment gateway (credit/debit card), Net Banking or through Bank Guarantee on www.Eproc2.bihar.gov.in .
7.	Online Sale/Download/Upload date of Tender documents	30.07.2026 - 03:00 PM
8.	Last date of receipt of queries on RFP	05.08.2026
9.	Pre-bid Meeting date (maximum two members per bidder are allowed).	07.08.2026 - 2:30 PM
10.	Last date for submission of Bids	27.08.2026 - 03:00 PM
11.	Opening of Technical Bids	28.08.2026 - 11:00 AM
12.	Date of opening of financial bids	After the completion of Technical Bid Evaluation.

- Detailed descriptions of the item and instructions for submitting offer can be download from e-tender website (<http://www.eproc2.bihar.gov.in>).
- For support related to e-tendering process, bidders may be contact at “eproc 2.0 help desk address: RJ Complex, 2nd Floor, Opposite Vidyapeeth Institute, Khajpura, Ashiana Road, P.S. - Shastri Nagar, Patna 800014, Bihar (supported by mjunction) and Toll Free Number: 18005726571 or may visit <https://eproc2.bihar.gov.in>.

el

- Bidder should be registered on e-procurement portal (www.eproc2.bihar.gov.in) and have the class III Digital Signature Certificate (DSC) with signing, encryption and user id of the e-procurement website (<https://eproc2.bihar.gov.in>) before participating in the E-Tendering Process.
- The Managing Director Muzaffarpur Smart City Limited reserves the right to reject or cancel the tender or any part thereof without assigning any reasons thereof.
- In case of any dispute regarding this tender jurisdiction of Muzaffarpur shall be mandatory.
- Corrigendum/Addendum, if any, will be published on the website of e-procurement <https://eproc2.bihar.gov.in> itself.

Conditions for Licensing are as follows: -

- The Muzaffarpur Smart City Limited in the state of Bihar, intends to invite Agency for Monetization of Vending and Food Kiosk in Muzaffarpur, Bihar with operation and maintenance for a period of 3 years (extendable upto 2 years on right to refusal basis) and invites bid from eligible legal entities / persons in providing the services of as mentioned in the tender documents.
- The Muzaffarpur Smart City Limited will have the sole authority, for publication of the tender document(s) with detailed terms of reference, bid(s) submission, technical and financial evaluation of bids received and final selection of the contractor for providing their services.
- While participating in process, the bidder shall have to get themselves registered to get user id, password, and digital signature. This will enable them to access the website <https://eproc2.bihar.gov.in>.
- It is mandatory that bid processing fee and cost of tender document (BOQ) (non-refundable) must be paid through online mode/internet payment gateway (credit/debit card), Net Banking NEFT/RTGS on www.eproc2.bihar.gov.in.
- It is mandatory that Earnest Money Deposit (EMD) of Rs. 50,000/- (Rupees Fifty Thousand Only) for tender and must be paid through online mode/internet payment gateway (credit/debit card), Net Banking or through Bank Guarantee on www.eproc2.bihar.gov.in.
- Before applying the tender and submitting the same to Muzaffarpur Smart City Limited, the bidder should have visit the site physically and read & examine all the terms and conditions mentioned in Standard Operating Procedure (SOP) for selection of Agency for Monetization of Vending and Food kiosk in Muzaffarpur, Bihar which is the part of tender documents.
- The period of allotment/contract for Agency for Monetization of Vending and Food kiosk in Muzaffarpur, Bihar with operation and maintenance will be for a period of 3 Years (extendable upto 2 years on Right to refusal basis) with 5% increment in agreement amount on per year basis.
- An amount equivalent to 12 months of the price quoted by bidder on per month basis has to be deposited as interest free security deposit with the authority(MSCL) for Monetization of Vending and Food kiosk in Muzaffarpur, Bihar.
- Successful bidder (H-1) will deposit a demand draft of 10% of yearly agreement amount as a Performance Security (PS) with one year full payment as mentioned in above Point within 15 days from date of issue of the LOA . Performance Security and Security deposit will be returned to bidder after completion of contract period and after suitable deduction of any dues and penalty, if any.
- Performance Security and Security deposit amount of the successful bidder will be forfeited by MSCL if the selected bidder withdraws in between the agreement period.
- Falling on the part of selected bidder to deposit the performance security as well as one year full payment as mentioned in above Point within the specified date will liable themselves for cancellation and in that case the caution (EMD) money deposited against the bid will be forfeited.
- Eligibility Criteria- Any individual/a proprietor/ partnership firm/ LLP/ company/ any other legal entity may participate in tender with valid documents such as:
- Copy of Aadhar Card (if applicable) of principal person,
- Copy of PAN

ll

- Copy of GST Registration Certificate,
- Copy of Last Month/Last Quarter GST Return,
- Copy of Income Tax Return of Last 3 (Three) assessment years AY 2025-26, AY 2024-25, AY 2023-24..
- Copy of Character Certificate issued from Senior Superintendent of Police/Superintendent of Police.
- Tenderer must submit affidavit for non-blacklisting, non-debar, not convicted by any court or legal body
- All documents must be self-attested by bidder.
- Standard Operation Procedure (SOP) manual for Monetization of Vending and Food kiosk in Muzaffarpur, Bihar will be part of the tender documents and successful bidder will be bound to provide all the services as per the mentioned guideline in the SOP and as per the direction of the Authority.
- The financial bid of only those bidders will be opened whose technical bid is found successful.
- Payment Schedule of Contract Price: The payment should be made by successful bidder to MSCL on per month basis from the date of issue of Work Order. The successful bidder shall have to sign form authorizing e-NACH payments on monthly basis. The monthly payment shall be paid by 5th of every month. Non payment shall attract interest penalty at 1.5% per month.
- In the unlikely events of the server for www.eproc2.bihar.gov.in being down for more than two consecutive hours (in the period from midnight to closing time for receipt of tenders) on the last date of receiving of bid, the last date of the same shall be extended by concerned authority only to the next working day till the last receiving time stipulated in the original NIT.
- The bidders are requested to check their file size of uploaded documents at the time of submission & they should ensure that workable file is uploaded. If they feel that the complete file is not uploaded then they should click on cancel & update the same before submission. The bidders should satisfy themselves of download ability/visibility of the scanned & uploaded file by them.
- The bidders must use MS Office-2010 version. The file size should be less than 50 MB and should not be in MS Word, MS Excel, PDF, and JPEG formats.
- No claim shall be entertained on account of disruption of internet services being used by bidders. Bidders are advised to upload their bids well in advance to avoid last hour's technical snags.
- In exceptional circumstances, the competent authority, UDHD may solicit the bidder's consent to an extension of the period of validity.
- Bids that are rejected during the bid opening process shall not be considered for further evaluation, irrespective of the circumstances.
- The bidders shall submit their eligibility and qualification details, Technical Bid, Financial Bid etc., in the online standard formats given for respective tenders in e-procurement website (www.eproc2.bihar.gov.in) at the respective stage only. The bidders shall upload the scanned copies of all the relevant certificates, documents etc., in support of their eligibility criteria/technical bids and other certificate/documents in the e-procurement website. The bidder shall sign on the supporting statements, documents, certificates, uploaded by him, owning responsibility for their correctness/authenticity.


21/07/26

Managing Director-cum-CEO

Muzaffarpur Smart City Limited