



**INVITATION OF
EXPRESSION OF INTEREST (EOI)
FOR EMPANELMENT OF
AGENCY FOR PROVIDING
OPERATION, REPAIR AND MAINTENANCE
OF URBAN PIPED WATER SUPPLY SCHEMES
OF NAGAR PANCHAYAT BIKRAM, DIST. –
PATNA, BIHAR**

Date:

05/05/2026

Nagar Panchayat Bikram

Dist-Patna

BIHAR



Government of Bihar
URBAN DEVELOPMENT AND HOUSING DEPARTMENT
Urban Development Body- (Nagar Panchayat Bikram)

EXPRESSION OF INTEREST

EOI NOTICE NO. 02/2026-27

EOI FOR EMPANELMENT OF AGENCY FOR PROVIDING SKILLED MAN POWER SERVICES AND WHEN AND WHERE REQUIRED WITH ALLEQUIPMENTS & MACHINERIES (OUTSOURCING) FOR OPERATION AND MAINTENANCE OF URBAN WATER SUPPLY SCHEME UNDER 'PEYJAL NISCHAY YOJANA' OF NAGAR PANCHAYAT BIKRAM UNDER URBAN DEVELOPMENT BODY (NAGAR PANCHAYAT BIKRAM) IN THE DISTRICT OF PATNA (BIHAR).

Important Information

- a) Download of EOI documents: From (20.05.2026) to (29.05.2026) up to 17:00 P.M
- b) Last date of submission of EOI: (30.05.2026) up to 17:00 P.M
- c) Pre Bid meeting: - (21.05.2026) at 11:00 A.M at Meeting Hall Nagar Panchayat Bikram
- d) Date & Time of opening of Bid: - (01.06.2026) on 16:00 P.M

Date & time of opening of Financial Bid: - Will be intimated to the technically responsive bidders at a later date.

Complete details and Terms & Conditions of EOI are available
UDHD Website : www.eproc2.bihar.gov.in


Executive Officer
Nagar Panchayat Bikram

Government of Bihar
Urban Development And Housing Department
Nagar Panchayat Bikram

EXPRESSION OF INTEREST NOTICE-02/2026-27

EOI FOR EMPANELMENT OF AGENCY FOR PROVIDING SKILLED MAN POWER SERVICES AS AND WHEN AND WHERE REQUIRED WITH ALL EQUIPMENTS & MACHINERIES (OUTSOURCING) FOR OPERATION AND MAINTENANCE OF URBAN WATER SUPPLY SCHEME UNDER 'PEYJAL NISCHAY YOJANA' OF NAGAR PANCHAYAT BIKRAM UNDER URBAN DEVELOPMENT BODY (NAGAR PANCHAYAT BIKRAM) IN THE DISTRICT OF PATNA (BIHAR)

Municipal Executive Officer, Nagar Panchayat Bikram, invite duly constituted Proprietary Firm, Partnership firm, Limited Company, any other entity registered under Indian Laws or Departmental Registered/Reputed Agency to participate for the empanelment for providing services of trained man power as and when and where required with all equipments & machinery for operation and maintenance of urban piped water supply scheme under "Peyjal Nischay Yojana" Har Ghar Na Ka Jal Under NAGAR PANCHAYAT BIKRAM and submit their EOI for initial period of two years, which may be extended on the basis of performance for another more years on mutual consent of both parties. The EOI should be submitted in two bid system i. e. (I) Technical Bid and (ii) Financial Bid.

The prescribed EOI document and the copy of Terms & Conditions can be downloaded from the website www.eproc2.0.bihar.gov.in or may be obtained from office of Municipal Executive Officer, Nagar Panchayat Bikram, on any working day (except Sunday) from date (20.05.2026) to date (29.05.2026) up to 17.00 P.M. on zero payment

The EOI and accompanying documents complete in all respect in a sealed envelope addressed to the Executive Officer, Nagar Panchayat Bikram and mentioning over it "EOI for empanelment of agency for providing trained man power services as and when and where required with all equipments & machineries (outsourcing) for operation and maintenance of urban water supply scheme under Peyjal Nischay Yojana under NAGAR PANCHAYAT BIKRAM (PATNA) to be uploaded www.eproc2.0.bihar.gov.in within the prescribed time limit as stated in NIT (from (20.05.2026) to (29.05.2026) up to 17.00 PM.

The technical bid of EOI will be opened on (01.06.2026) on 16.00 P.M at office of Executive Officer, Nagar Panchayat Bikram. The bid received after schedule date and time of submission or submitted without requisite bank draft shall not be accepted. The undersigned, UDHD reserve the right to accept or reject any or all EOI without assigning any reason thereof.

Important dates

Download of TENDER document with

The copy of terms & conditions: - (20.05.2026) to (29.05.2026) up to 17.00 P.M

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- b) Date & Time of opening of Technical Bid :- (01.06.2026) on 16.00 P.M
- c) Date & time of opening of Financial Bid: -Will be intimated to the technically responsive bidders at a laterdate .

Complete details and Terms & Conditions of TENDER are available at

Website : www.eproc2.0.bihar.gov.in


Executive Officer
Nagar Panchyat Bikram

Urban Development And Housing Department

Nagar Panchayat Bikram

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EOI Notice no-02/2026-27

Table of contents

Sl. No	Contents	Page No
1.0	INTRODUCTION & BACKGROUND	6
2.0	SCOPE OF WORK & BREIF DISCRIPTION OF TASK	9
3.0	DESIRED PROFILE OF MAN POWER	10
4.0	TENDER FEE AND EARNEST MONEY	10
5.0	SECURITY DEPOSIT	10
6.0	ELIGIBILITY CRITERIA	11
7.0	PROCEDURE OF BIDDING	11
8.0	TERMS & CONDITION	12
9.0	MODE OF PAYMENT	15
10.0	QUANTUM OF LIQUIDATED DAMAGES & PENALTY	15
11.0	TERMINATION	16
12.0	PENALTY	16
13.0	ARBITRATION	16
14.0	JURISDICTION	16
15.0	ANNEXURE-I (FORMATE FOR TECHANICAL BID)	17
16.0	ANNEXURE-II (REQUIREMENT SHEET)	18
17.0	ANNEXURE-III (FORMATE FOR FINANCIAL BID)	19
18.0	ANNEXURE-IV (FORMATE FOR CONTRACT AGREEMENT)	21
19.0	ANNEXURE-V (FORMATE FOR AFFIDAVIT)	24
20.0	ANNEXURE-VI (LIST OF WORKING AREA)	25

Government of Bihar
Urban Development And Housing Department
Urban Local Body Patna

EXPRESSION OF INTEREST NOTICE-02/2026-27

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1. INTRODUCTION

1.1 BACK GROUND:

Government of Bihar under Atmnirbhar Bihar Programme (HarGharNalkaJal) is committed to provide potable drinking water to every households, schools, educational institutions etc. of the Bihar and the PeyjalNishchayYojna is providing high quality, potable drinking water to all the 38 districts of Bihar. As on Jan, 2022 approximately 3100 urban wards have been completed with Household Tap Connection (HTC). They are functional and providing safe drinking water to 1449229 households. Other institutions work is under progress in the remaining urban wards and roughly 92% households have access to safe-tapped drinking water. Considering the importance of effective Operation and Maintenance system of piped water supply scheme, a comprehensive policy has been approved by the State Cabinet which mandates Department to ensure functionality of schemes in all days of the year. Detail of O&M Directive for piped water supply schemes under ULBs has already been communicated vide Departmental Resolution -cum- memo no. 551 dated 01.11.2021. It could be accessed from the website of the Department.

1.2 Operation and Maintenance of Piped Water Supply -

Appropriate operation and maintenance management of water supply schemes is essential for designated service delivery of safe water throughout the designed life of the scheme. Lack of proper O&M management quickly leads to deterioration of the water system. State Government is committed for the effective service delivery and consumer satisfaction. Under the Atmnirbhar Bihar ke Sat Nishchay - 2, the resolution has been taken to build an accountable and transparent system of piped water supply service delivery for the infrastructure created under 'HarGharNalKaJal'. Accordingly the a resolution containing Directive of Operation and Maintenance of Piped Water Supply Schemes has been issued by the Urban Development and Housing Department (UDHD) which defines a very clear responsibility of each and every stakeholder from Pump Operator to Officers the Department. The SCADA/IoT Devices are being installed to check real time functionality of the schemes.

As per this policy mandate specific timeline of repairing, maintenance and restoration of water supply has been specified and respective officers are made responsible in following manner:

Nature of grievance	Grievance redressed time	Executing officers	Review officer
Leakage in water supply schemes Major Minor	3 to 5 days 12 to 24 hour	City Manager/ Junior Engineer	Assistant Engineer/ Executive Engineer
Defect in electro mechanical equipment.	24 hour		
Repair of house connection/ stand post	24 hour		
General maintenance	24 hour - 3 days		
Cleaning of ESR/PVC Tank	15 days if cleaning has not been done for last 6 months.		
Providing/removing Functional House connection (FHTC)	3 days to 30 days depending upon laid/to be laid pipeline.		
Water quality test	3 days.		
SCADA / IOT repairing& restoration	24 hour		
Major Repairing			

Nature of grievance	Grievance redressed time	Executing officers	Review officer
1	Installation of new boring in case of bore failure and networking with raising main		
2	Installation work of new Motor (show separate rate HP wise and type of Motor Pump)		
3	Construction/ Installation of new Steel/RCC staging		
4	Installation of additional OHT/PVC Tank		
5	Extension of distribution network along with house connection		
6	Restoration of damaged pipeline more than 100 m lengths during natural calamities .		
7	Change of filter media of IRP as per manufactures guideline		
8	Any other (please specify)		

Implementation of effective O&M system for piped water supply schemes is prime responsibility of contracting agency and they are supposed to have a round 'o' clock Maintenance Team for immediate redressed of grievances and up-keeping of piped water supply scheme. To monitor the function of this system and bridging the gap at performance of Maintenance Team of O&M Agency, the Urban Local Body intends to hire the services of Service Providers having trained manpower to meet the repairing and maintenance requirements of piped water supply schemes in provided time period.

Urban Local Body Patna invite proposal from duly constituted Proprietary firm, partnership firm, limited company or departmental registered/reputed Agency for providing man power as and when and where required with all equipments and machineries for operation and maintenance of urban piped water supply scheme under "Peyjal Nischay Yojna" Har Ghar Na Ka Jal for the period of two years, which would be extendable for next more years on mutual agreement of both parties.

Urban Local Body Patna has been entrusted with the responsible for providing drinking water to NAGAR PANCHYAT BIKRAM, Under UDHD Division Patna West, Patna. Ground water is used as a main source for water supply in these district. Main purpose to hire man powers and

when and where required with equipments & machineries at NAGAR PANCHAYAT BIKRAM level for operation and maintenance of urban water supply scheme if the scheduled contractor/agency failed to maintain the scheme during breakdown in the prescribed Time Line. This is an STAND BY arrangement. It is proposed to hire service of operators-cum-chowkidar, plumber, electrician, fitter-cum-mechanic, mason, welder, helpers etc. under each Urban Local Body as per multiples of 40,000 population with all necessary equipments and where required on outsourcing basis in ensuring efficient & effective operation of various urban water supply scheme. Therefore, Urban Local Body intends to hire man power services as and where required with equipments and machineries for operation and maintenance of urban water supply scheme from Public Works Department registered contractor/reputed agencies for efficient & effective operation of various urban water supply under Urban Local Body Patna. These terms of reference (TOR) define the service required from the registered contractor /firm, who is to be engaged to assist the Urban Local Body in efficient operation of various urban piped water supply scheme as and where required.

The status of water supply schemes in the Urban Development Division are as follow :-

Name of ULB	Populations	Nos. of Scheme	Nos. of Ward	House Connections	Support manpower required						Total As per Department Guidelines. Support man Power team for 40,000 Populations.
					Operator - cum - Chowkidar	Plumber (Welder)	Electrician	Fitter - cum - mechanic	Mason	Helper	
1. Nagar Panchyat Bikram	24486	11	14	4170	As Per Required	1	1	1	1	2	

SCOPE OF WORK & BREIF DISCRPTION OF TASK :

The Man Power outsourced by provider shall provide, as and where required, the following services to ensure efficient and effective operation of various water supply schemes across the wards of Urban Local Body.

The firm/ Agency shall be responsible for providing skilled, experienced & competent man power with all equipments & machineries to deploy for repairing of pipeline, valves & electrical and mechanical equipments including starter, motor pump, any other electrical faults in transformer, electrical wiring from pole to meter etc. for maintaining urban piped water supply scheme .

(a) OPERATOR-CUM-CHOWKIDAR- Carry out operation of water supply, guarding and receiving the complaints .

(b) ELECTRICIAN- Carry out maintenance of all type of electromechanical machineries such as motor-pump, starter, panel etc. and all other types of electric equipments installed at pumping station as per direction of Engineer in charge .

(c) PLUMBER (WELDER) - Carry out repairing of pipe line and leakages both major and minor, all type of valves, repairing of ferrule, tightening of mechanical joint, house connection and other pipe related work etc .

(d) FITTER-CUM-MECHANIC-carry out lowering and installation of pump after it is repaired and other mechanical jobs etc .

(e) MASON- Carry out civil maintenance /construction as required .

(f) HELPER-Mainly helping plumber/fitter/electrician/mason during repair of minor and major works .

2. DESIRED PROFILE OF MAN POWER TO BE OUTSOURCED FOR OPERATION AND MAINTENANCE OF URBAN WATER SUPPLY SCHEME UNDER "PEYJAL NISCHAY YOJNA" HAR GHAR NAL KA JAL

(a) Should be dully trained and accredited from skill development courses of Bihar Skill Development Mission (BSDM) /National Skill Development Corporation (NSDC) (equal opportunity would be given to person traditionally engaged in this work at local level also) .

(b) Should be physically & medically fit & mentally sound & their age not less than 18 years .

(c) Should have attentive attitude .

(d) Should accept assigned task and complete the work without any further guideline as also have imitative to final work and willing to take it on his own for the betterment .

(e) Plumber/Electrician/Mason should have atleast 1 year experience in their respective works .

4 **TENDER FEE & EARNEST MONEY DEPOSIT:-**No tender fee and EMD required as it is an EoI for procuring services of manpower as and when and where basis . Only Beltron processing fee will be charged online .

5. **SECURITYDEPOSIT:**The firm or Agency on whom contract will be placed will have to deposit 25000.00 (Twenty five thousand)security deposit in form of DD/FDR/Bank Guarantee drawn on anyscheduled bank in Bihar only in the favor of "Executive Engineer Urban Local Body Patna"payable at Patnaissued within 14 Days from the date of contract. The Security Deposit should remain validforaperiod of60 days beyond thedate of completion of all contractual obligations .

6. **ELIGIBILITY CRETERIA:-**

1. The bidder must be legally constituted Proprietary firm, partnership firm, limited company, registered under any Indian Laws or Departmental registered agency, which possess the required licenses . Registrations etc. as per law valid at least for 12 months from the date of the opening of Tender for providing man power services as and when and wherewith equipments and machineries for operationand maintenance of urban water supply under Urban Local Body Patna . The Bidder should not have been blacklisted or de-barred by any government or non-government institution .
2. There should be no case pending with the police against the proprietor/firm/Partner or the company(Bidder) . An undertaking in this regards to be provided along with technical bid of EOI:--
3. The Bidder shall have the following registrations and details of the same be provided in the Technical Bid :-
 - a. LabourLicensefrom competentauthority .
 - b. PFRegistration
 - c. ESIRegistration
 - d. GST registration
 - e. PAN/TANNumber
 - f. Company registration /Department registration,

Note: --Proof in support must be enclosed for above eligibility criteria .

7. **PROCEDURE FOR BIDDING:-**The EoI should be submitted in two bid system (Technical bid and Financial bid) Technical bid along with the cost of bid document (if downloaded from website) and necessary document be put in one envelope and the Financial Bid should be put in separate another envelope, clearly indicating "Technical Bid " and"Financial Bid" with the details of the Bidder. Both sealed technical& financial Bid envelopes should be

put in one envelope and must be super scribed "EoI for Empanelment for providing service as and when and where required of man power with all necessary equipments & machineries for operation and maintenance of urban piped water supply scheme under Urban Local Body NP Bikram " with the name, address & phone no of the Bidder. The bid document should be uploaded online in due time. The Technical bid will be opened in the office of undersigned on same day at the time specified for the same in presence of all Bidders or their authorized representatives.

1. He is advised to do a complete survey at his own of the water supply premises and area before offering rates. No compensation on account of any difficulties will be entertained at a later date after award of contract.
2. That the technical Bid shall be opened first and only the eligible bidders in technical evaluation decided by department authority shall participate in the financial bid which shall be opened on the date further fixed by the department authority.
3. In case the Bidder is partnership, documents submitted must be signed separately by each partner or in the event of the absence of any partner. It must be signed on his behalf by a person holding a power of attorney authorizing him to do so. In the case of a company. The tender documents shall be signed in the manner laid down in the said company's article of the Association. The signatures on the bid document will be deemed to be the authorized signatures.
4. An index page showing contents / annexure & page no should be annexed first followed by relevant documents with proper page numbering & signed by the owner of the firm or his authorized signatory as token of acceptance of terms & conditions. In case the bid documents are signed by the authorized signatory, a copy of the power of attorney/ authorization may be enclosed along with EOI.
5. The Bidder must be ensuring that the condition laid down for submission of offers is complete and correctly filled. The rates and units shall not be overwritten and shall be in both figures and words.
6. In case two or more bidder are found to have quoted the same rates. Decision shall be taken in accordance with the relevant provision of Bihar Public Works Department Code.
7. Any changes with respect to this tender will be notified through website www.eproc.bihar.gov.in only.
8. The undersigned and other higher officials of Department (UD & HD) reserve the right to accept or reject any or all tender without assigning any reason thereof.

8. TERMS & CONDITIONS :-

1. The Bidder must provide information about the firm in the format as annexed in Annexure-I and should be enclosed with Technical Bid.

2. Urban Local Body Nagar Panchayat BIKRAM requires trained man power as and when and where required (Operator, Plumber, Electrician, Fitter, Mason, Helper staffs) with all necessary equipments and machineries only for operation and maintenance of urban water supply scheme under Nagar Panchayat BIKRAM, as per requirement given in Annexure-II. This man power is to be provided as per present departmental guide line as in Urban W/s- one operation, one mason / welder, one plumber, one electrician, one mechanic-cum-fitter & two helpers (as per requirement).
3. The number of persons required is only indicative. The services may be required only when it is necessitated. The services required may be of plumber/helper/fitter or electrician or all man powers at a time. It should be clearly understood that it is not a daily basis requirement or job of man power. The payment to the service provider will be made only on JOB BASIS and man power provided to execute that Job. The Price format (Financial bid) to be provided as per Annexure-III.
4. The agency will have to provide safety item to his deployed man power as required under the law at his own cost. Urban Development Division shall not pay extra charge to the agency against this item.
5. **The agency will have to provide vehicle (with fuel) to his deployed manpower for attending breakdown calls at his own cost.**
6. The Engineer in-charge shall have the right to replace or remove any person without assigning any reason whatsoever and the substitute shall have to be provided by agency within two days.
7. The provided man power should have good moral character, NO criminal case be pending against any of the persons deployed by agency. The agency should ensure that his worker does not smoke, not indulge in drinking alcohol or intoxicants or in gambling.
8. The details of the persons deployed by the agency with Bio-data (their present and permanent address with contact details, educational qualification details, specimen signature, two passport size photographs, proof of identity, proof of address, Aadhar Seeded Bank Account details and declaration which spell that provided manpower is not charge sheeted/has crime record etc.) shall be supplied to the Urban Local Body for records.
9. The agency shall be responsible for obtaining necessary licence, permit, consent, sanction etc. as may be required under applicable laws, rules and regulations of central or state government in force of time to time for doing such work. The agency shall comply with all these regulatory provision of the government it's under the contract without any liability and responsibility whatsoever it may be.
10. The agency shall be liable for fully fidelity of the personnel to be provided and in case any pilferage/damage/theft/shortage is caused to the govt. property due to the carelessness of the deployed person, the value of property as assessed shall be recovered from the payment due to the agency under the contract. If some amount is still found recoverable, the agency shall deposit the same within 15 days from service of notice by the undersigned.
11. The agency shall not pay less than the minimum wages to the person engaged by him as approved under effective minimum wages act, Govt. of Bihar.

12. The payment to the agency will be made after submission of bill/ invoice in triplicate at the settled rates to office of Urban Local Body NP Bikram on monthly basis after signed by concerned & site-in-charge (Junior Engineer or City Manager), Assistant Engineer & Executive Engineer.
13. Under no circumstances, agency is entitled to claim any charges over and above charges prescribed in the term of his contract.
14. The agency personnel shall be used for providing service/support as specified by undersigned. In case any personnel of the agency is found engaged in doing any work other than the above or found not capable/useful for work, the agency shall withdraw him/her from service and arrange for replacement immediately at their own cost.
 - Any extra expenditure for getting the work from other agencies due to failure of the agency to provide support within the schedule time as mentioned in the order will be recover from the agency through security deposit or pending bill or other dues if any or by raising claim.
15. For deployment of man power with equipments for operation & maintenance as per requirement, the selected bidder shall forward the list of their deployed staff to the office of undersigned through concerned Assistant Engineer.
16. In case the agency fails to provide the list of candidates & fail in operation & maintenance within stipulated period, the contract will be terminated, security deposit amount will be forfeited and work will be got done from alternative sources at the risk and cost of the defaulting agency.
17. Insurance/Medical or any other expenses to the persons deployed by agency will not be borne by Department. It will be the sole responsibility of the agency. The agency will submit the insurance, documents required
18. The Urban Local Body NP Bikram as per reserves the right to forfeited the security deposit may be considered reasonable for unsatisfactory service or delay in providing of service. The decision of the undersigned/ Superintending Engineer, UDHD (Related Division) will be final in this regard.
19. TDS, Labour cess and other taxes as applicable will be deducted from agencies bill as per Govt. rule & instruction issued from time to time.
20. The GST (if claimed by the agency) will be reimbursed only after the submission of proof of payment of GST.
21. The performance security amount shall be released without interest after 3 month of completion of the contract period only after being satisfied of the successful completion of the contract and no liabilities from the agency or its employees at the time of releasing performance security. In case of any complaint, the security deposit shall be discharged only after adjusting all dues, liabilities of the workers etc.
22. In case of any change of constitution of the agency under this contract, the right of Urban Local Body should not suffer.

23. All person engaged under this contract by the agency shall be employees of agency, Department shall not have any liability /responsibility to absorb the person engaged by the agency and/ or to extent any type of recommendation etc . for obtaining any job in UDHD or elsewhere .
24. Agency shall maintain all records/registers as required to be maintained under various labour laws and other statutory laws in force and as amended from time to time .
25. A local representative of agency shall be in-charge of the entire contract and shall be responsible for the efficient rendering of the services under the contract, while working at the Govt. Premises . They shall work under the directives and guideline of the UDHD .
26. The man power deployed by the agency shall maintain office decorum . They shall be courteous, polite and cooperative and able to operate the water supply pump set . The agency shall also verify the character antecedent before deploying any person in the services .
27. The person deployed by the agency will not participate in any activity prejudicial to the interest of UDHD/Govt . of India/ any State Govt . /or any Union Territory .
28. In case any personnel of the agency is implicated in any law suit or is injured by any person or group of persons agitating mob etc, during the course of performing his duty / their duties for Department, it shall be the sole responsibility of the agency to defend its personnel in the court of law or to extend all medical and financial help etc . without any cost to the Urban Local Body .
29. In case ULB is implicated in any law/suit on account of not fulfilling of any or all obligations under any law or due to performing the duties by any personnel of the agency, all cost of defending such suit settlement of claims penalty etc . shall be borne by the agency or recovered from the due amounts payable to the agency and/ or from the security deposit held by undersigned .
30. In the event of any accident and / or injury, in respect of which compensation may become payable under the workman' s compensation Act-VIII of 1923 including all amendments thereof, Department shall have full powers to retain out of any sums payable/becoming payable to the agency, any sum as may be deemed sufficient to meet such liability on respect of award of compensation from the competent authority under the said act, and the same shall be adjusted from this amount . Any shortfall shall be recovered and any excesses shall be refunded . The opinion of the undersigned/ competent authority shall be final in regard to all matters arising under this clause .
31. The decision of the undersigned/Superintending Engineer, UDHD Circle (related) inregardto interpretation of the Terms & Condition and the Agreement shall be final and binding on the agency .
32. An agreement shall be signed with the designated/authorized person of the successful agency .
33. The undersigned/Superintending Engineer, (related) shall be the sole authority to decide and judge the quality of service rendered by the Agency and all other matters and his decision shall be final and binding .
34. At the end of contract period /termination of the contract, the agency shall be handed over the charge to the new service provider (appointment by Department) without any hindrance . In case of non-compliance the security deposit shall be forfeited .

35. The contract will be valid for a period of one year and can be extended to further one year, if agreed to by both the parties .

9. MODE OF PAYMENT: The payment (s) shall be made to the contractor are subject to deduction of tax (s), Cess levied by Government as per rules from time to time and will be made after the completion of assigned work every month within seven days after submission of bill duly signed by JE AE & EE concerned and submitted to the Executive Officer, Nagar Panchayat BIKRAM .Further, the agency shall furnish a copy of deposition of monthly EPF/ESIC challans / returns etc. with next bill, failing which amount as deemed fit will be with hold in the next subsequent bill .

10 QUANTUM OF LIQUIDATED DAMAGES & PENALTY :

The Contractor shall disburse monthly payment in his/her Aadhar seeded Bank Account to its deployed manpower latest by 10th of every month, failing which penalty of Rs. 1000/- per day will be imposed up to 15th of the month and thereafter the contract shall liable to be terminated . Security Deposit/Performance Bank Guarantee shall be forfeited and Bank guarantee will be en-cashed .

Whenever and wherever it is found that the assigned work is not performed up to the entire satisfaction of the Urban Local Body Nagar Panchayat BIKRAM it will be brought to the notice of Contractor and if no action is taken immediately, penalty of Rs. 500/- per day per complaint will be imposed .

11 TERMINATION—The contract may be terminated by giving one month notice, in case the agency :

- a. Assigns of sub contracts any of this service .
- b. Violation/Contravention of any of the Terms and Conditions mentioned herein .
- c. Does not improve the performance of the services in spite of instructions .
- d. Any violation of instruction/agreement or suppression of facts .
- e. Contractor being declared insolvent by competent court of law .

If agency willing to exit this contract, a two month notice in advance should be produced by the agency .

On termination of the contract, it shall be the responsibility of the agency to remove his man. Machinery and materials within 7 days as per order . Department shall not indemnity any loss caused to the agency by such terminations, whatsoever it may be .

During the notice period for termination of the contract in the situation contemplated above, the agency shall keep on discharge his duties till the expiry of notice period .

- 12 **PENALTY:-**In case of pre mature termination of the contract due to any of the clauses of termination, the security amount shall be forfeited .
- 13 **ARBITRATION:--**In case of any dispute or differences arising on Terms and conditions, the same shall be settled by reference to arbitration by the sole Arbitrator to be appointed by the undersigned/ or Competent authority of Department
- 14 **JURISDICTION: -**In case of any dispute, the jurisdiction shall be the related District Court and High Court(Patna) only .

Read and accepted

(Full name, signature & Stamp of the Bidder)

ANNEXURE-I

(To be submitted on letter Head of the registered agency)

TECHNICAL BID

PERFORMA FOR EMPANELMENT OF AGENCY FOR PROVIDING SKILLED MAN POWER SERVICES AS AND WHEN AND WHERE REQUIRED WITH ALL EQUIPMENTS & MACHINERIES (OUTSOURCING) FOR OPERATION AND MAINTENANCE OF URBAN WATER SUPPLY SCHEME UNDER 'PEYJAL NISCHAY YOJANA' UNDER URBAN LOCAL BODIES NP BIKRAM (PATNA).

Technical bid should indicate following information along With the self attested photocopies of supporting documents :

1. Name of Firm/Agency : _____
2. Registered address : _____
3. Branch Address, If any : _____
4. Phone/Fax No : _____
5. Email Address : _____
6. Type of Organization : _____
(Whether legally constituted proprietary/Partner/private limited/limited/Corporate Body attached proof)
7. Name of Proprietor/Partner/
Director of organisation/Firm :

Payment Details :-	
DD No-	_____
Date-	_____
Amount-	_____
Bank-	_____

Sl. No	Documentary proof of	Registration No with Date & validity upto	Proof Attached (if yes then page no .)
1	Proof of incorporation/inception of the agency		
3	ESI Registration Proof		
4	PAN Card (Photo copy of certificate to be enclosed)		
5	Income Tax return for the last 3 years		
6	GST registration proof		
7	AFFIDAVIT (affirming the information furnished in the bidding document is correct to the best of his knowledge and belief)		
8	NOC for Debar and blacklist (Attach Undertaking)		
9	Proof of registration with the labour commissioner		
10	Any other relevant information		

Name and Signature of the authorized

Person of the Firm along with seal

Annexure-II

Requirement sheet as existing in the
Urban Local Body Bikram (Patna)

Requirement of man power as and when and where required with all equipments and machineries for operation and maintenance of Urbanwater supply scheme under "PeyjalNischayYojna" NAGAR PANCHAYAT BIKRAM Under Urban Local Body Patna .

Name of ULB	Populations	Nos. of Scheme	Nos. of Ward	House Connections	Support manpower required						Total
					Operator - cum- Chowkidar	Plumber (Welder)	Electrician	Fitter -cum- mechanic	Mason	Helper	
1.)Nagar Panchayat BIKRAM	24486	11	14	4170	As per Required	1	1	1	1	02	As per Department Guidelines. Support man Power team for 40000 Populations.

Note: - The maintenance gang would be established as per multiple of 40,000 populations .

Annexure-III
FINANCIAL BID-A

PERFORMA FOR SCHEDULERATE FOR PROVIDING MAN POWER SERVICES AS AND WHEN AND WHERE REQUIRED WITH EQUIPMENTS AND MACHINERIES FOR OPERATION AND MAINTENANCE OF URBAN WATER SUPPLY OF NAGAR PANCHAYAT BIKRAM , (BIHAR).

Sl. No.	Component of Rate	Statement	Rated Quoted by bidder if not written (both in figure and word)
1	Basic wages including Variable Dearness Allowance (VDA) (Rate per person for one day)	"Minimum wages" must be followed as per Govt. of Bihar Minimum wages act .	
	a) Operator-cum-Chowkidar-As per required	424.00	
	b) Plumber (Welder) - 1 No	424.00	
	c) Electrician- 1 Nos	536.00	
	d) Fitter-cum-mechanic - 1 No	536.00	
	e) Mason - 1 No	536.00	
	f) Helper - 2 Nos	424.00	
2	Total Agency service Charge (including vehicle service) for a day		
3	Rate for Minor Repairing (excluding manpower cost) a. Repairing of Motor Pump b. Repairing of Starter/Installation of New Starter c. Repairing of Stabilizer d. Repairing of Pump Chamber e. Repairing work of Rising Main/Delivery Main (63 mm, 90 mm, 110 mm, 200 mm) f. Leakage detection & repairing in distribution network pipe dia (cw, BI) g. Restoration of road cuts. h. Ferrule replacement i. House Connection/ Stand post repairing (20 mm , 25 mm) j. Providing new house connections k. Restoration work of Check Valve/Stop Valve/Gate Valve l. Repairing of Gate Valve Chamber/Sluice Valve Chamber in respect of distribution network m. Repairing of OHT/PVC Tank n. Repairing of Steel/RCC Staging Structure work o. Leakage detection and repairing on OHT p. SCADA / IoT repairing& restoration q. Any other (please specify)		
4	Rate for Major Repairing (excluding manpower cost) a. Installation of new boring in case of bore	Based on estimate by Urban Development Division	

	failure and networking with raising main b. Installation work of new Motor c. Construction/Installation of new Steel/RCC staging d. Installation of additional OHT/PVC Tank e. Extension of distribution network along with house connection f. Restoration of damaged pipeline more than 100m length during natural calamities g. Change of filter media of IRP as per manufactures guideline h. Any other (please specify)		
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5	Consumable/Tools/Part/Equipment Rate (excluding Labour Cost)				
	Sl.	Consumable/Tools/ Part/Equipment	Specification		
	1				
	2				
	3				
	.				
	.				
	.				
	.				
	.				
	.				
6	Total Cost for a day			1 (a) +1 (b) / 1 (c) /1 (d) /1 (e) /1 (f) or any combination of six .	
7	GST (Goods& Services Tax)			On Sl. No5- as per latest GST rate	
8	Total Cost of Service for a day			Sl. No3 + Sl.No-5	
9	Maximum Number of Man power for each Urban Local Body			as per requirement sheet- 6 (Annexure-II)	

Note: -

- (i) EOI will be evaluated on basis of lowest (L1) of Agency total bid value service (Sl.No.- 8/9) quoted by the bidder.
- (ii) Agency can apply for either one/two/three or for all four sub division . They should left blank or put zero in which they are not participating
- (iii) In case of revision of minimum wages (Sl. No-1 above) , bidder has to pay its employees as per the latest minimum wage circular issue by Govt. of Bihar .
- (iv) GST and other taxes rates will be as per latest govt . rules
- (v) Total no of man power (Sl.No-2) may be vary from time to time and it may vary as per needs as well . The undersigned reserves the right to reduce or increase the manpower deployment, if considered necessary .

Name and Signature of the authorised
Person of the Firm along with seal

Executive Engineer
Urban Development Division,Patna .

ANNEXURE-IV

(ONRs1000/- Non judicial stamp paper to be signed by the bidder, before rendering services to the UDHD)

(CONTRACT AGREEMENT)

This agreement is made on _____ between _____, which expression shall unless exclude by repugnant to context include his successors and assignees) and _____ (hereinafter called the contractor which expression shall unless excluded by or repugnant to context, include his successors and assignees) on the other part. The agreement shall remain valid from _____ to _____.

1. Whereas Urban Local Body (.....) has invited EoI for providing man power services with equipments for operation and maintenance of urban water supply Nagar Nigam /Panchayat / Panchayat.
2. Urban Local Body (.....) has approved the bid for the work at an amount of _____ the work is to be carried out as per direction of the competent authority .
3. The scope of service to be rendered under each item can be increased or decreased as per requirement, to be decided mutually between Municipal Commissioner/Executive Officer, Urban Local Body (.....) and contractor and the monthly payable for that item increased or decreased as per the rate already approved.
4. The contract period shall be initially for _____ with effect from _____ to _____, which can be extended further _____ on mutual consent of both the parties .
5. It shall be the sole responsibility of contractor to ensure effective service and if there is any loss /shortage of any material during the course of their duties of account of dishonesty, theft, connivance or due to any cause other than natural calamity . The same shall be recovered from the agency .
6. The contractor will take all steps as required under law in case of any loss or other contingency in consultation with the department .
7. The contractor has furnish a performance security of an Amount Rs. _____ (Rupees _____ only) in shape of Bank guarantee in prescribed format given in annexure-VI _____ No _____ duly pledged and renewed up to _____ in favour of _____, which shall carry no interest .
8. That in case of any dispute arising between the parties with respect to the contract, interoperation of the terms or any claim whatsoever, the UDHD or any person appointed by him shall be the sole Arbitrator to decide the matter and the provisions of Arbitration and conciliation Act 1996 shall be applicable . The contractor shall have no objection to the designated arbitrator or other appointed person as arbitrator by him . The place of arbitration proceedings shall be at (.....) .
9. All safety equipment and machinery or equipmentsfor manpower services as required will be provided by the agency .
10. The contractor will not sub-let the contract of these services to any other agency or individual(s) .
11. The contract amount of this work is as per the rate approved with services charges .
12. The contractor will be responsible for compliance of various statutory obligations like minimum wages act, workman compensation act and other laws enacted from time to time .
13. The contractor shall maintain absolute security with regard to all the matter that comes to his knowledge by virtue of this contract .

14. The responsibility for execution of work on national holidays and Sundays would be of the contractor.
15. Since the personnel will be employees of the contractor, the UDHD will not have any concern or relation with them either directly or indirectly all statutory obligation shall be discharge by the contractor and there shall be no liability of UDHD in that respect.
16. Contractor will ensure that the staffs periodically changed to ensure better out-put and better result.
17. It is clearly understood by both the parties that this agreement is a commercial agreement and not is creating any employment.
18. The workman of the contractor shall have no privacy of the contract with the company and these shall be no master servant relationship between the UDHD and the contractor' s workman of any nature whatsoever.
19. Any loss due to negligence, if proved, of deployed staffs will be compensated by the contractor.
20. Contractor or his representative will remain in constant touch with concerned official of UDHD for better understanding and effective work.
21. That the terms of tender which have not been mentioned in the contract shall also apply and form part of contract for all the intents and purposes.
22. Decision of competent Authority in regard to interpretation of the Terms and conditions and the contract agreement shall be final and binding on the contractor.
23. That in case if the contractor withdraws from the contract within the period of contract, The department shall forfeited the security amount without any refunded.
24. That in case of any loss being suffered by Department or the violation of the terms and conditions of contract, The Department shall have right to deduct all claim against contract for the security and Department shall have right to forfeit and deduct the claim amount from security amount partly or entirely as per the claim.
25. The agency will have to provide vehicle (with driver & fuel) to his deployed man power for attending breakdown at his own cost.

(B) **Termination**—The contract may be terminated by giving one month notice, in case the agency :

- a. Assigns of sub contracts any of this service.
- b. Violation/Contravention of any of the Terms and Conditions mentioned herein.
- c. Does not improve the performance of the services in spite of instructions.
- d. Any violation of instruction/agreement or suppression of facts.
- e. Contractor being declared insolvent by competent court of law.

If agency willing to exit this contract, a two month notice in advance should be produced by the agency.

On termination of the contract, it shall be the responsibility of the agency to remove his men. Machinery and materials within days as per order. UDHD shall not indemnity any loss caused to the agency by such terminations, whatsoever it may be. During the notice period for termination of the contract in the situation contemplated above, the agency shall keep on discharge his duties till the expiry of notice period.

(C) **Penalty**: --The Contractor shall disburse monthly payment to its deployed manpower latest by 10th of every month, failing which penalty of Rs. 1000/- per day will be imposed up to 15th of the month and thereafter the contract shall liable to be terminated. Security Deposit/Performance Bank Gu

arantee shall be forfeited and Bank guarantee will be cashed .

Whenever and wherever it is found that the assigned work is not performed up to the entire satisfaction of the Urban Local Body Patna it will be brought to the notice of Contractor and if no action is taken immediately, penalty of Rs. 1000/- per day per complaint will be imposed .

(D) Arbitration: - In case of any dispute or differences arising on Terms and conditions, the same shall be settled by reference to arbitration by the sole Arbitrator to be appointed by the Chief Engineer, North/South/ Engineer-in -chief cum Special Secretary, UDHD .

THIS WITNESS WHEREOF Both the parties have set and subscribed their respective hands with their seal at (.....) in the presence of the witness .

For UDHD

Witness: -

1.

2.

For Agency

Witness: -

1.

2.

Annexure-V

AFFIDAVIT

1. I, the undersigned, do hereby certify that all the statements made in the required attachments are true and correct .
2. The undersigned also hereby certifies that neither our firm M/s _____ has been blacklisted nor has abandoned any work in any government department, in India nor any contract awarded to us for such works have been rescinded, during last five years prior to the date of this bid .
3. The undersigned hereby authorizes and request (s) any bank, firm or corporation to furnish pertinent information deemed necessary and requested by the Department to verify this statement or regarding my (our) competence and general reputation .
4. The undersigned understand and agrees that further qualifying information may be requested, and agrees to furnish any such information at the request of the Department Project implementing agency .

(Signed by an Authorized Officer of the Firm)

Title of Officer

Name of Firm
